

Training Magazine 2020 Conference and Expo

Session Name: Counterintuitive Leadership Lessons Learned at Walt Disney World

Session Date: February 26, 2020

Session Presenter: Lenn Millbower, The Mouse Man™

One-hour Presentation, 100 Attendees Responding

		Strongly Agree ←————→ Strongly Disagree				
		5	4	3	2	1
1.	This session was well designed, (e.g., pacing, adequate time for Q&A)	82%	18%	0%	0%	0%
2.	I got information from this session I can immediately use in my job.	77%	19%	4%	0%	0%
3.	I got information from this session that could have long-term impact on my organization.	77%	16%	7%	0%	0%
4.	The speaker used good presentation skills and appropriately involved participants.	83%	15%	2%	0%	0%
5.	This session was valuable and I would recommend it to other participants.	86%	12%	2%	0%	0%
6.	What did you like best about this session?					
	<ul style="list-style-type: none"> • Great examples and takeaways that can be implemented • Humor. • Great! • Examples of problems / solutions • Very impressive presentation, extremely knowledgeable • Speaker examples of each step • Wonderful stories and information to drive home the information. • Very interactive, tons of real work examples • All the leadership tools • Learning Some inside tips from Disney & the parallels to my work place & learn process environment. • Engaging and passionate • Great tips – real life examples not just theory • The presenter was great! • Presented the information in a professional & engaging way • The speaker was very engaging • Entertaining and informative! • Amazing! Probably my favorite so far • Every single nugget and moment • The story behind Disney • Examples & his presentation style • All lessons & how to implement them! • Stories – examples ♥Lenn & 🐭 • Great presentation • Love Lenn! • Very informative, interactive, great info! • The personality • Great history lesson. Always engaging. Thank you! • Great presenter and content • Tips outside the standard • Reminder of Disney thought processes & philosophy • I love this session. I attended last year, too. Please bring him back. 					

- 5 Steps
 - Great!
 - Great examples.
 - Lenn's easy tips on how to "start doing"
 - All
 - Excellent
 - Engaging and informative!
 - Interactive & pictures
 - Everything!! His energy, examples, kindness, movement around the room.
 - Interesting stories and examples.
 - Content well connected to most business issues
 - Loved it all!! 😊
 - Good examples
 - Fun, engaging, positive
 - All the inside tips for Disney – insights on your career at Disney
 - Unique, thought provoking
 - Informative, liked the relevance to (the conference) being at Walt Disney World
 - Interesting background on Disney's organization
7. What constructive changes would you suggest to make the presentation more effective?
- Bigger room - !! Was packed 😊
 - Just a little better sound.
 - Nothing – PERFECTION
 - N/A
 - More sessions like this.
 - Nothing. THANK YOU!
 - Couldn't have been better, loved it! Only wish it were longer.
 - None. It was great!
 - More co-operate examples of where it can apply & make an impact
 - Have the audience do more talking and less listening
 - Like to learn more – another session on training.
 - The photos were difficult to see in the back of the room
 - Was a bit hard to understand in the back. Audio wasn't clear.
 - Too quick through important facts | info based slides too fast to snap a pic in some cases
 - Mike maybe a little clearer
 - Larger room
 - Probably needed a bigger room 😊
 - None. ♥Lenn's humor!!
 - N/A
 - N/A
 - Not a damn thing 😊
 - N/A
 - N/A
 - N/A

Presenter notes and explanations:

- The presentation was delivered at the Coronado Resort, Walt Disney World, Florida
- The room was long and narrow, accommodating 125 people. Every seat was filled, and some attendees were standing in the back.
- There was one slide screen in the front of the room.
- The PA system speakers were also set up in the front of the room.
- The slides were readily available on the Training Conference app and the presenter's website. Those links were shared in the room at the beginning of the presentation.